BOURNE ELSEA PARK CHURCH OF ENGLAND PRIMARY ACADEMY

Executive Headteacher: Mrs S J Moore Acting Head of School: Mr P Bellamy

Sandown Drive Tel: 426968

Bourne

24th May 2022

Dear Parents/Carers.

ANALYSIS OF PARENT/CARER QUESTIONNAIRE 2021/2022

As part of our determination to provide excellent education and service to our pupils and families, we would like to thank many of our parents/carers for completing our recent parent/carer questionnaire. We value your positive feedback on our school and suggestions as to how we can improve our provision. We are committed to working in partnership with parents/carers and therefore we take on board and act on any reasonable concerns in order to make the necessary improvements. We wish to support our families and we endeavour always to try to ensure that our pupils love coming to school, feel valued as individuals, reach their full potential and achieve their personal greatness/success.

We would also like to thank you for the many very positive comments you made on your response forms which include:

- 'As a parent my dealings with the school are wholly positive; the reception team is excellent, staff provide friendly greetings and it seems a very well-run, lively, vibrant and happy place.
 My child has settled within the community and largely enjoys relationships with students and staff within the school.'
- 'Excellent, well organised school. Very responsive to queries and concerns would highly recommend.'
- 'Couldn't be happier with the school.'
- 'We are very happy with our child's progress at school as she is very happy and settled.'
- 'Thank you for all you do.'
- 'My child enjoys coming to school every morning and likes to participate in as many after school clubs as possible. I feel the school provided an exceptional level of home learning.'
- 'I am happy with my child's progress.'
- 'Thank you for making a difference.'
- 'My child loves coming to school, they love coming every day and is enthusiastic about their work.'

However, we have also recognised that some parents/carers indicated that they disagreed with a statement. This is particularly important, as we want you all to know that we will address the concerns you have raised.

We will give parents/carers further regular opportunity for feedback in the future, but can I please ask you to let us know immediately if you have any concerns on any matters. If we know about concerns straight away we can work together to resolve them as quickly as possible.

If you have any comments please do not hesitate to contact us.

Yours sincerely

Mr P Bellamy

Acting Head of School